Jake Binstein

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◎ Objective

I am a motivated professional with proven work ethic, education, and skillset to reduce costs and risks while improving functionality. I am known for out-of-the-box thinking and delivering critical insights. I am comfortable building, training, and managing teams to ensure solutions that exceed business goals.

🎓 Education

NEW JERSEY INSTITUTE OF TECHNOLOGY | MASTER OF BUSINESS ADMINISTRATION   **2017-2020**
  · Concentration in Management Information Systems (GPA: 3.97)

RUTGERS UNIVERSITY | BACHELOR OF ARTS IN INFORMATION TECHNOLOGY   **2010-2014**

💼 Experience

TIKVAH | SENIOR DIRECTOR OF DIGITAL OPERATIONS | OCTOBER 2023 – PRESENT
Oversee the Digital Operations department, which is responsible for the web presence of all Tikvah properties. Also oversee the IT department, which handles all hardware and software for the company. Responsible for the overhaul and reimagining of the Tikvah web presence, including videos, podcasts, written articles, and more. Interface directly with educators, content producers, and senior leaders.

AUDIBLE | SENIOR QUALITY ASSURANCE ENGINEER | APRIL 2021 – OCTOBER 2023
Team lead for the Content and Royalties team, which made sure that all of the audiobooks and podcasts that Audible handled were correctly ingested, processed, stored, and finally delivered to our customers.
  · Directed automated testing of software to effectively drive continuous integration & deployment (CI/CD)
  · Regularly interfaced with stakeholders to report on team progress, present team metrics, and suggest new strategic initiatives
  · Managed highly visible software projects and facilitated communication between stakeholders
  · Onboarded and supervised direct reports

iCIMS | SOFTWARE ENGINEER II | JUNE 2015 – APRIL 2021
  · Managed ticket flow through Agile pipeline to ensure code coverage and definition-of-done requirements (performance, security, accessibility, and localization testing)
  · Supervised interns to complete and present projects to the team, including porting testing frameworks for compatibility in all browsers
  · Advanced company initiatives as a member of the Tech Architecture Council by researching and overseeing new technology implementation
  · Promoted from Quality Assurance Engineer to Test Engineer I (September 2016), then to Test Engineer II (August 2018) and finally to Software Engineer II (February 2019)

📖 Skills

  · Programming languages: C#, Java, PHP, Python, JavaScript
  · Leadership, mentorship, and long-term planning
  · Strong presentation, public speaking, and demonstration expertise
  · Project management
  · Expert writing skills, including training and documentation